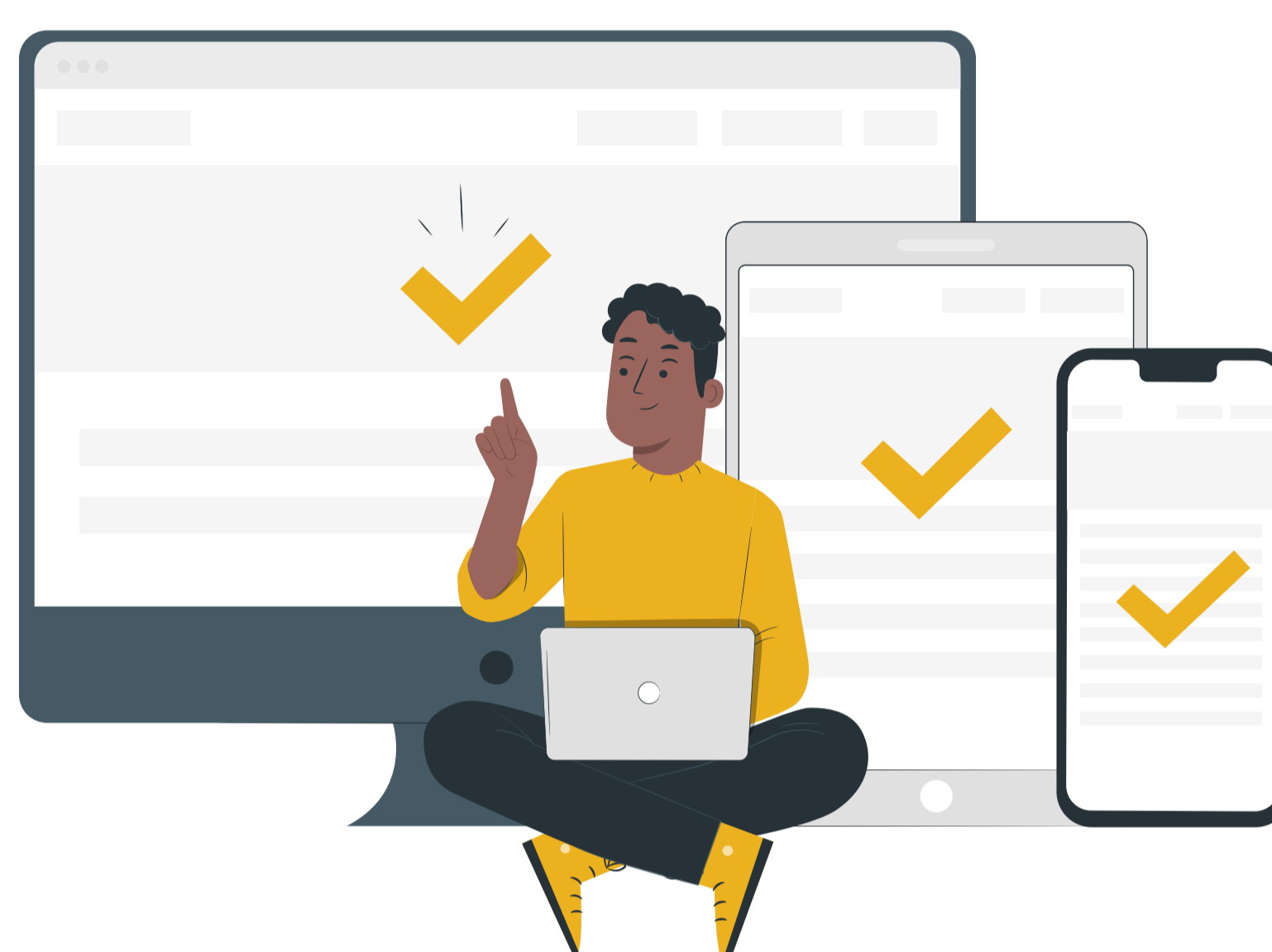


Problem solving to connect to the web conference

We are sorry you are having difficulties to connect to the web conference. We hope these tips below will help you connect:



- Try copying and pasting the invitation link in different web browsers: https://mzgroup.zoom.us/webinar/register/WN_zhaCsWG_Qb2qvXgi4FxNsA#/registration


- Try connecting by phone or on another device.

- Try going to <https://app.zoom.us/wc/home>, and clicking "Join" and insert the meeting code: **826 9916 4795**

Try dialing in at these numbers:

- +55 11 4632 2236 Brazil
- +55 11 4632 2237 Brazil
- +55 11 4680 6788 Brazil
- +55 11 4700 9668 Brazil
- +55 21 3958 7888 Brazil
- 0 800 761 4138 Brazil Free Call
- 0 800 282 5751 Brazil Free Call
- 0 800 878 3108 Brazil Free Call
- +1 346 248 7799 United States (Houston)
- +1 360 209 5623 United States
- +1 386 347 5053 United States
- +1 507 473 4847 United States
- +1 564 217 2000 United States
- +1 646 558 8656 United States (New York)
- +1 646 931 3860 United States
- +1 669 444 9171 United States
- +1 689 278 1000 United States
- +1 719 359 4580 United States
- +1 720 707 2699 United States (Denver)
- +1 253 205 0468 United States
- +1 253 215 8782 United States (Tacoma)
- +1 301 715 8592 United States (Washington DC)
- +1 305 224 1968 United States
- +1 309 205 3325 United States
- +1 312 626 6799 United States (Chicago)
- 877 853 5247 United States Free Call
- 888 788 0099 United States Free Call
- 833 548 0276 United States Free Call
- 833 548 0282 United States Free Call
- 833 928 4608 United States Free Call
- 833 928 4609 United States Free Call
- 833 928 4610 United States Free Call



 ID do webinar: **876 0723 7104**
Password: **954868**

- You may also contact Vale's Investor Relations team at vale.ri@vale.com or the IT team at c0646924@vale.com and c0621146@vale.com

Please note that a recording of the webcast will be available on our site at www.vale.com/investors after the call