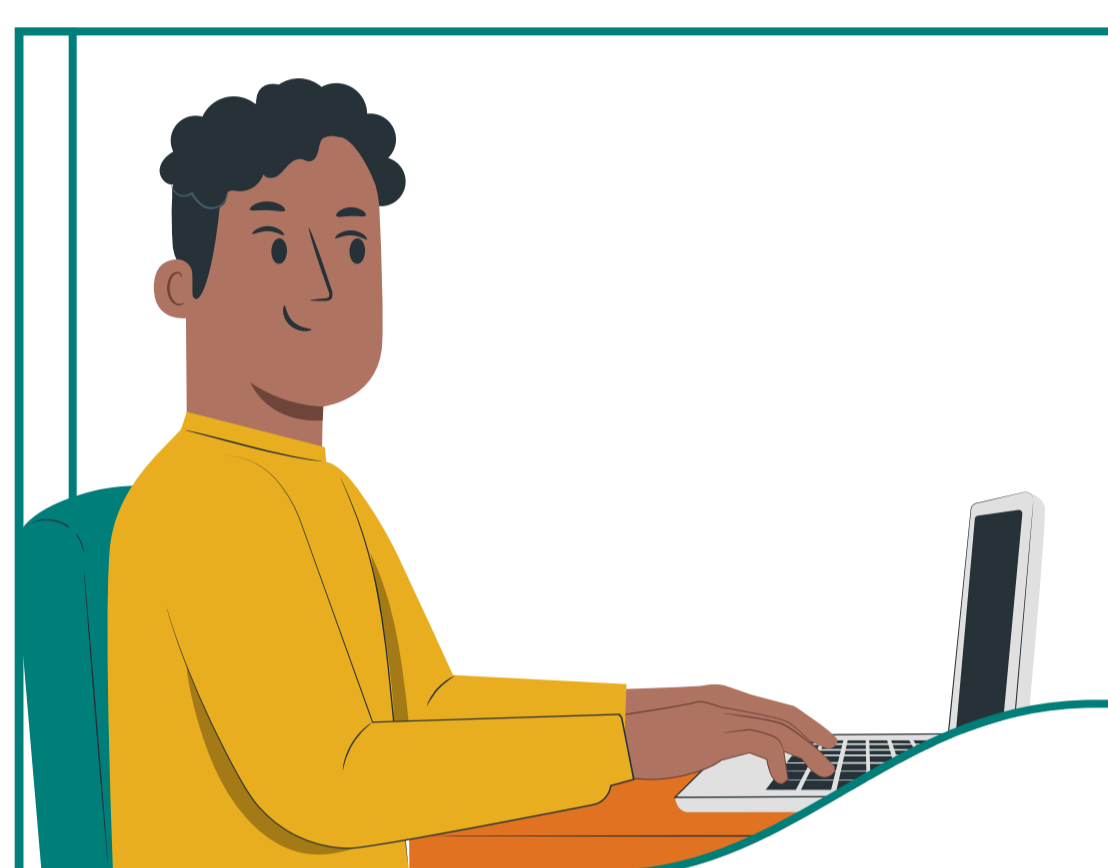


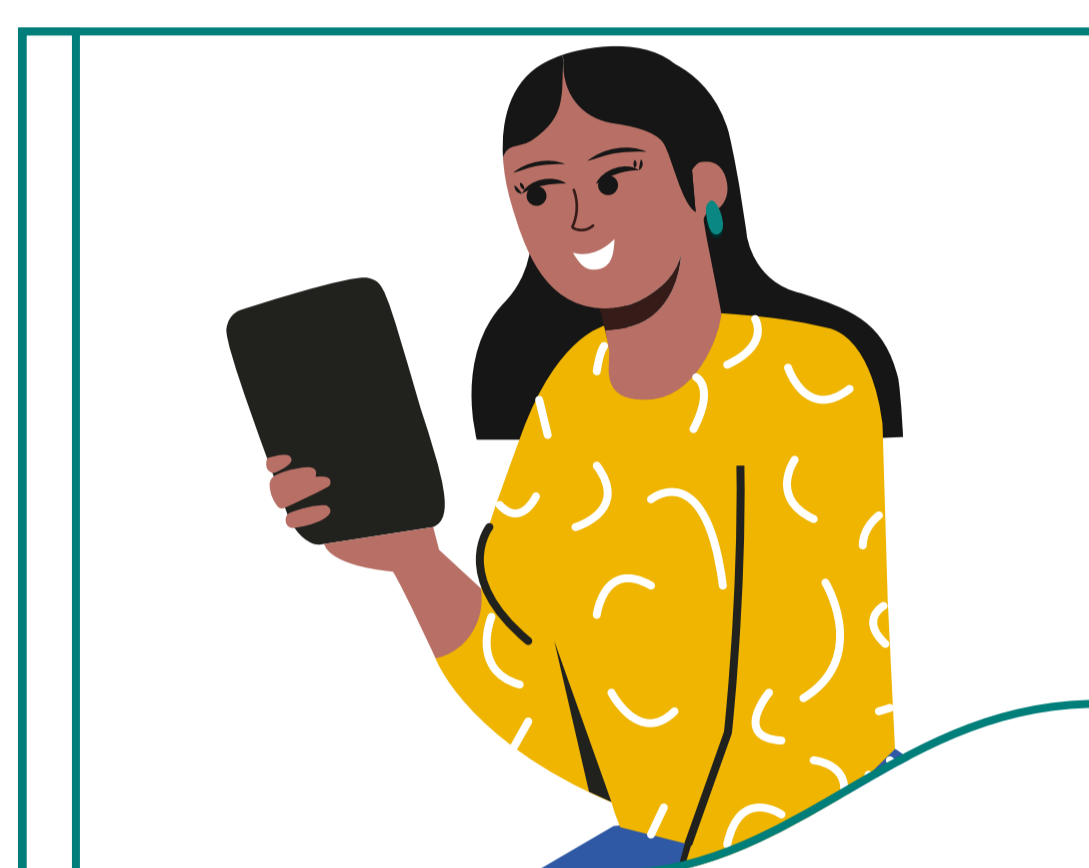


## Problem solving to connect to the web conference.

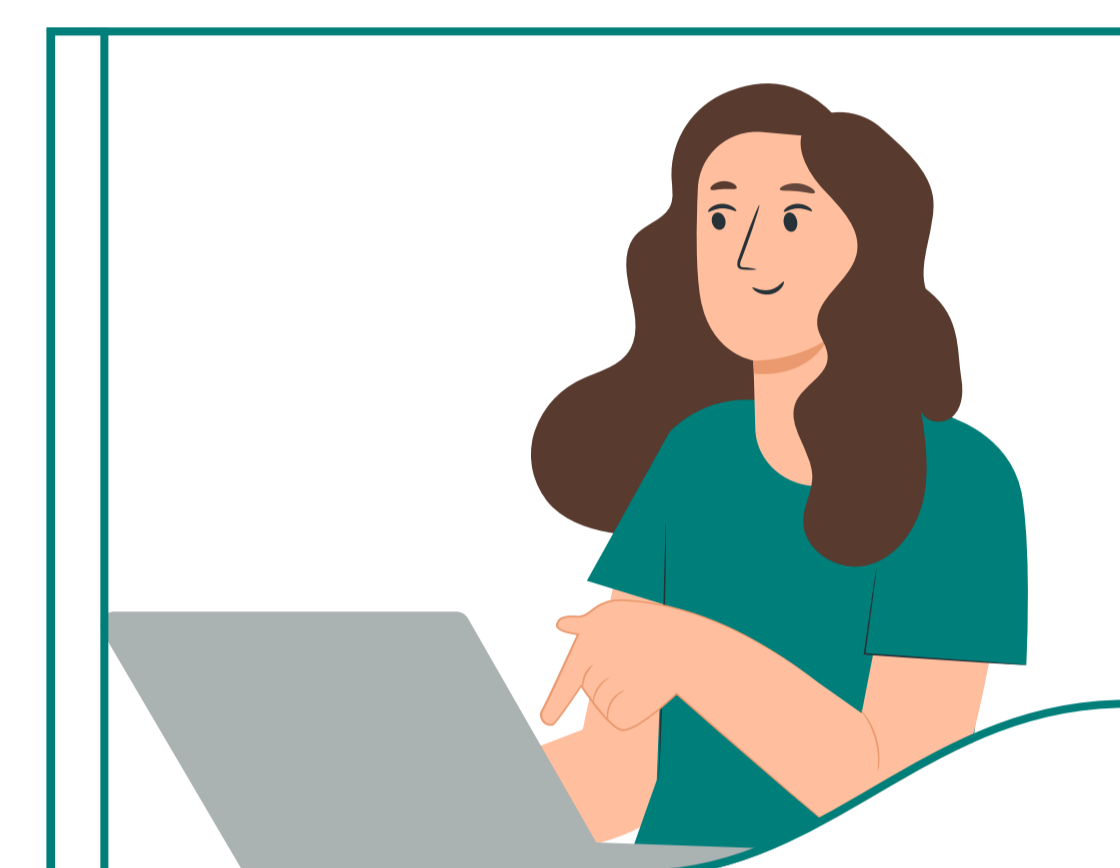
We are sorry you are having difficulties to connect to the web conference. We hope these tips below will help you connect:



Try copying and pasting the invitation link in different web browsers:  
[https://mzgroup.zoom.us/webinar/register/WN\\_PibmUKTYSLi\\_es\\_3C\\_PvDg#/registration](https://mzgroup.zoom.us/webinar/register/WN_PibmUKTYSLi_es_3C_PvDg#/registration)



Try connecting by phone or on another device.



Try going to <https://app.zoom.us/wc/home> and clicking "Join" and insert the meeting code: **826 9916 4795**

### Try dialing in at these numbers:

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+55 11 4632 2237 Brazil	+1 719 359 4580 United States
+55 11 4680 6788 Brazil	+1 720 707 2699 United States (Denver)
+55 11 4700 9668 Brazil	+1 253 205 0468 United States
+55 21 3958 7888 Brazil	+1 253 215 8782 United States (Tacoma)
0 800 761 4138 Brazil Free Call	+1 301 715 8592 United States (Washington DC)
0 800 282 5751 Brazil Free Call	+1 305 224 1968 United States
0 800 878 3108 Brazil Free Call	+1 309 205 3325 United States
+1 346 248 7799 United States (Houston)	+1 312 626 6799 United States (Chicago)
+1 360 209 5623 United States	877 853 5247 United States Free Call
+1 386 347 5053 United States	888 788 0099 United States Free Call
+1 507 473 4847 United States	833 548 0276 United States Free Call
+1 564 217 2000 United States	833 548 0282 United States Free Call
+1 646 558 8656 United States (New York)	833 928 4608 United States Free Call
+1 646 931 3860 United States	833 928 4609 United States Free Call
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- You may also contact Vale's Investor Relations team at [Vale.ri@vale.com](mailto:Vale.ri@vale.com) or the IT team at [c0646924@vale.com](mailto:c0646924@vale.com) and [c0621146@vale.com](mailto:c0621146@vale.com)  
- Please note that a recording of the webcast will be available on our site at <https://vale.com/investors> after the call